

VORTEX CDI/ECU WARRANTY RETURN QUESTIONNAIRE

THIS FORM MUST ACOMPANY YOUR RETURN

Return Authorization # _____ (Call DRI for Return Auth # 619-258-6306) Date _____
Name _____ Year _____ Make _____ Model _____
Address _____ Phone # _____
Email _____ CDI/ECU Serial # _____

1. When and where did you purchase the Vortex CDI/ECU? Where _____
Date of Purchase: _____

2. Do you have the original purchase receipt? () Yes () No
Did you purchase the CDI/ECU new or secondhand? () New () Secondhand

4. Why do you think the CDI/ECU is faulty? () No spark () Misfires () Power delivery is incorrect
() Other: _____

5. How did you ascertain that the CDI/ECU is the cause of the problem?
() Replaced standard CDI/ECU and problem is resolved () Other: _____

6. What is the condition of the CDI/ECU and wiring loom? _____
Is the plastic housing damaged in any way? _____
Have the wires been tampered with or damaged and broken? _____
Has the connector housing been damaged? _____

7. When did the problem first appear?
() When first installed () After approx. _____ hours of use () When starting after a cool-down
() After jump starting a flat battery () After a Crash () After washing with a pressure washer
() Other: _____

8. Have you tried to service any other area of the bike to fix the problem? () Yes () No
() Changed the spark plug () Checked electrical connections for proper installation or damage
() Checked for water penetration into the electrical connections
() Other: _____

9. Had you made any other engine modifications before the problem occurred? () Yes () No
If yes, explain: _____

10. Have you recently welded on your machine? () Yes () No

11. Have you recently charged the battery? () Yes () No

12. **The following questions are for YFZ 450 units only**

Have you tested the rectifier / regulator? () Yes () No
Has your battery ever failed? () Yes () No
Have you replaced the electric start with the kick starter? () Yes () No